# IMPLEMENTATION OF INTERNATIONAL STANDARDS AND BEST PRACTICES IN CORPORATE GOVERNANCE TO DEVELOP TOURISM IN UZBEKISTAN

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#### **ABSTRACT**

This article discusses the importance of implementing international standards and best practices in corporate governance for the development of tourism in Uzbekistan. The article highlights the benefits of improving transparency and responsibility in business, increasing investor and tourist confidence, and ensuring more efficient resource utilization and improved service quality in the tourism industry. The article outlines a plan of action for analyzing the existing system of corporate governance, identifying priority areas for improvement, providing training to personnel, implementing international standards and best practices, and monitoring and evaluating results. The article emphasizes the significance of continued work towards implementing advanced international standards and modern experience in the field of corporate governance to ensure successful tourism development in Uzbekistan.

**Keywords:** implantation, international, standards, best practices, corporate, governance, develop, tourism.

Uzbekistan is one of the most beautiful countries in Central Asia with unique historical landmarks and cultural heritage. In recent years, Uzbekistan has undergone significant changes in the economic and political sphere, leading to growth in the country's tourism industry. However, for further development of tourism in Uzbekistan, it is necessary to improve the investment climate, raise the level of corporate governance, and increase business transparency.

In this context, the introduction of advanced international standards and modern best practices in corporate governance can become a key factor for further development of tourism in Uzbekistan. In this article, we will explore the prospects of innovative development of the national system of corporate governance based on international standards and modern

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experience in Uzbekistan and how it can have a positive impact on the country's tourism industry.

Analysis of the prospects for innovative development of the national system of corporate governance based on international standards and modern experience in Uzbekistan can have a positive impact on tourism in the country.

The introduction of advanced international standards and experience in the field of corporate governance can lead to improvement of the investment climate in Uzbekistan. This, in turn, may result in an increase in the number of foreign investors and improvement of the country's economic development. Improvement of economic development may lead to the creation of new jobs, increase in population income and improvement in the standard of living. In turn, this may result in growth of the tourism industry as tourists will spend more on various services in the country.

Furthermore, the implementation of advanced international standards in corporate governance can lead to increased transparency and business accountability to society. This can increase the trust of foreign tourists in businesses in Uzbekistan and lead to an increase in the number of tourists in the country.

Thus, the analysis of the prospects for innovative development of the national system of corporate governance based on international standards and modern experience in Uzbekistan is an important step towards the development of tourism in the country. It can lead to improved economic development, creation of new jobs, increase in population income, and improvement in the standard of living.

Specific benefits for tourism from innovations in corporate governance.

In the modern world, where technologies and innovations play an increasingly important role, the tourism business cannot remain apart from these processes. The application of innovations in corporate governance can bring many benefits to tourism. In this article, we will look at what specific benefits can be obtained for tourism from innovations in corporate governance.

# Improvement of service quality

One of the main benefits of applying innovations in corporate governance is the improvement of service quality. Implementation of quality management system and usage of new technologies can help to increase the quality of service, which will lead to customer satisfaction and repeat sales.

# **Optimization of business processes**

The usage of new technologies and management systems allows tourism companies to optimize their business processes, reduce costs and increase efficiency. For example, automation of booking and

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payment processes can reduce the time spent on customer service and decrease the number of errors related to manual data entry.

## **Increasing competitiveness**

The application of innovations allows tourism companies to be more competitive in the market and attract more customers. For example, the usage of new technologies such as virtual tours and augmented reality can help companies attract more customers interested in new forms of tourism.

## **Development of corporate culture**

The development of corporate culture helps to create a positive work environment, increase employee motivation, and improve the quality of service. For example, the application of new methods of training and staff development can help employees better understand their tasks and increase their productivity.

## **Increasing transparency**

Open management systems and social responsibility help to increase the trust of customers and investors in the company. For example, the use of blockchain technology can help ensure transparency and security in conducting transactions, which will increase customer trust in the company.

In general, the use of innovations in corporate governance helps tourism companies to be more efficient, competitive, and meet the needs of modern customers. However, in order to successfully implement innovations:

Corporate governance is an important element of successful business, and Uzbekistan is no exception. In recent years, the government of Uzbekistan has taken measures to improve corporate governance in the country. Some of the best practices of corporate governance in Uzbekistan include:

- 1. Development of legislative framework: In 2019, Uzbekistan adopted a new law "On limited liability company and joint-stock company", which sets new requirements for corporate governance. This law helps to protect investors' rights and improve transparency in business.
- 2. Creation of the National Center for Corporate Governance: In 2020, the National Center for Corporate Governance was created, which provides consultancy and support to companies in the field of corporate governance.
- 3. Development of the securities market: Uzbekistan actively develops the securities market, which helps companies attract investments and improve their financial performance. Moreover, the government of Uzbekistan actively works on improving transparency and reporting in this area.
- 4. Active participation in international initiatives: Uzbekistan actively participates in international initiatives such as

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the UN Global Compact and the Extractive Industries Transparency Initiative (EITI), which helps to improve transparency and accountability in business.

5. Development of corporate culture: Many successful companies in Uzbekistan actively develop corporate culture, which helps to create a positive work environment and increase employee motivation.

Yes, these are just some examples of the best practices of corporate governance in Uzbekistan. Overall, the country actively works on improving corporate governance, which helps to create a favorable environment for business and investments.

In global practice, there are many international standards and best practices in the field of corporate governance that can be applied in Uzbekistan to identify the prospects of innovative development of the national system of corporate governance and its positive impact on the country's tourism. Some of these standards and practices include:

- International Organization for Standardization (ISO) standards for quality management and environmental management
  - OECD Principles of Corporate Social Responsibility (CSR)
- Corporate Governance recommendations from the International Finance Corporation (IFC)
- Best practices in risk management, including financial risks and tourists' safety risks.

The implementation of international standards and best practices in corporate governance can help improve transparency and responsibility in business, increase the level of trust of investors and tourists, as well as ensure more efficient use of resources and improve the quality of services in the tourism industry. As a result, this can lead to an increase in the number of tourists visiting Uzbekistan and an increase in the profitability of the tourism industry in the country.

It should also be noted that the implementation of international standards and advanced modern experience can become a key factor in further development of tourism in Uzbekistan. However, to achieve this, it is necessary to analyze the existing system of corporate governance in Uzbekistan, identify its problems and shortcomings, and determine the areas that require the most attention.

To successfully develop tourism in Uzbekistan, it is necessary to continue working on the implementation of advanced international standards and modern experience in the field of corporate governance. This will not only

improve the investment climate and increase the level of trust of investors and tourists but also ensure more efficient use of

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resources and improve the quality of services in the tourism industry.

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